

Terms and Conditions:

RESERVATIONS:

Outta Here! Travel requires advance reservations on all tours. Reservations can be made by telephone at : 866-593-1313 or 608-268-5718 or by emailing travel@outta-heretravel.com

DEPOSITS/PAYMENTS:

One day tours: Full payment due within 10 days of reservation. Extended Motorcoach Tours: \$100.00-\$500.00 per person deposit due within 10 days of making reservation, final payment due 45 days prior to departure. Fly Away Tours: \$250.00- \$500.00 per person deposit due within 10 days of making reservation, final payment due 60 days prior to departure. Cruise offerings: Deposit amounts vary by cruiseline. Deposit amounts and due dates will be covered at time of reservation. Payment types accepted: Cash, personal check, money order, Mastercard, Visa, Discover, or American Express. Tours booked less then 3 days prior to departure may be subject to an express booking fee of \$50 per person.

REFUND/CANCELLATION POLICY:

One day tours: Full refund will be issued if cancellation is received at least 30 days prior to departure. Within 30 days of departure, half of the tour cost will be charged, or the cost of the ticketed event (which ever cost is higher), no refunds on cancellations received less than 48 hours prior to departure. Ticketed theatre performances have different cancellation penalties- ticket amount is immediately non-refundable. Multi-day motor coach tours: A full refund will be issued if cancellation is received at least 30 days prior to departure date. Within 30 days, \$100.00 per person will be charged, plus any amount advanced on your behalf which is not recoverable from suppliers. No refunds on cancellations received less than 48 hours prior to departure. Flyaway tours: Every airline carries their own rules/restrictions. Individual tour policies will be available upon request. Cruise offering: Every cruiseline carries their own rules/restrictions. Individual tour policies will be available upon request. Note: Outta Here! Travel reserves the right to cancel any trip up to seven days prior to departure.

DOCUMENTATION:

One day tours: An invoice with timing will be issued at time of payment. Multi-day motor coach tours: An invoice will be issued at time of payment and a detailed itinerary will be issued at least 2 weeks prior to departure. Flyaway tours: An invoice will be issued at time of payment and a detailed itinerary will be mailed approximately 2 weeks prior to departure. Exceptions, due to outside vendors, will be explained at time of reservations. Cruise offering: An invoice will be issued at the time of payment and a detailed itinerary will be mailed at the discretion of the cruiseline.

PASSPORT REQUIREMENTS:

A valid U.S. Passport for travel outside the United States via land, air, or sea is required. All International travel requires a U.S. Passport valid for 6 months upon departure from foreign country.

ACCOMMODATIONS:

Each tour participant is preregistered by advance reservations. Upon arrival, room keys will be obtained by the tour director and distributed accordingly. Arrangements will be made for your luggage to be delivered to your room and returned to the motorcoach at check out time. Room assignments are made by the hotel in an impartial manner. All nonsmoking rooms are requested. If any special service (ex: smoking room, ADA accessible room) is required, please advise at time of reservation.

PERSONS NEEDING SPECIAL ASSISTANCE: Any disability requiring special attention must be reported to Outta Here! Travel at time of reservation. Outta Here! Travel will make reasonable efforts to accommodate the special needs of tour participants, but are not responsible in the event it is unable to do so, or if any of the vendors deny services. We strongly advise persons with special needs to travel with a qualified and physically able companion. Outta Here! Travel Tour Directors and/or Drivers are not to act as a travel attendant to any client with special needs, or physically lift or assist clients into transportation vehicles. A minimum of 48 hours advance notice in writing is required for a wheelchair accessible bus. ** Please note: the Americans with

Disabilities Act is not applicable outside of the United States and facilities for disabled individuals may be limited.

GRATUITIES AND TAXES:

Motor coach tours include most necessary tips for bellman, doorman, and dining room meals as noted on itineraries, plus all taxes unless otherwise indicated. Tips are appreciated by the tour directors and drivers who work diligently to ensure your trip is enjoyable. Suggested per person amount is \$3.00 per day for each tour director and driver (optional). Gratuities / taxes may vary for flyaway tours and/or cruises and will be noted on tour itinerary.

MOTORCOACH:

We use state-of-the-art motor coaches, which are climate controlled with comfortable reclining seats, footrests, overhead storage, rest rooms, public address system, GPS units, and large panoramic windows for your viewing enjoyment. Note: It is difficult to maintain the coach at a temperature that is comfortable for everyone; a light jacket is suggested.

SMOKING:

In accordance with the law and the interest of the health and comfort of all passengers, smoking is not allowed on board any motorcoach.

LUGGAGE:

Each person is permitted to bring one large piece of luggage to be stowed in the luggage bay. Also, a small carry-on size bag is allowed to be stowed in the overhead bin on coach, and is the responsibility of the client.

MEDICINES:

Take sufficient supply of prescription medication to last duration of tour. It is very difficult to get prescriptions refilled while enroute. Keep medications on your person at all time.

MOTORCOACH SEATING:

No special requests for front or back of motorcoach will be honored. All passengers on a three or more day tour will participate in daily rotation.

GIFT CERTIFICATES:

Outta Here! Travel gift certificates are available year-round for any denomination. They are attractively packaged and make perfect gifts.

GENERAL INFORMATION/DISCLAIMER:

Outta Here! Travel reserves the right to accept or reject any person as a tour participant. Outta Here! Travel reserves the right to substitute hotels of equal or better grade, the right to alter sightseeing schedules, or substitute the type of transportation when operationally necessary, and reserves the right to cancel any tour up to seven days prior to departure. Tour prices include only the meals, accommodations etc... that are listed in the individual tour itinerary. Maid, laundry service, telephone calls, room service, alcoholic beverages, souvenirs, and other items of a personal nature are not included. No responsibility will be accepted for lack of appropriate medical facilities, weather, losses, strikes, criminal acts, war, terrorism, computer difficulties, delay or other complications not under the supervision of Outta Here! Travel.



Outta Here! Travel

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